



THE ROYAL PORTFOLIO
ROYAL MALEWANE

01 MARCH 2023 - 29 FEBRUARY 2024

Rack

MID SEASON	PEAK SEASON	FESTIVE SEASON	MID SEASON
01 March - 31 May 2023 & 01 September - 19 December 2023	01 June - 31 August 2023	20 December - 5 January 2024	06 January - 29 February 2024

THE LODGE

Units

Luxury Suite	6	per person sharing	R37 000	R39 000	R43 000	R39 500
Royal Suite (4 guests) Inclusive of a private butler, private chef and one private game drive vehicle	2	per night	R173 500	R182 000	R198 500	R184 000
Africa House (1 to 8 guests) Inclusive of a private butler, private chef and one private game drive vehicle	1	per night	R281 000	R296 500	R327 000	R300 000
Africa House (9 to 12 guests) Inclusive of a private butler, private chef and two private game drive vehicles		per night	R333 000	R351 000	R387 000	R355 500

THE FARMSTEAD

Luxury Farm Suite	3	per person sharing	R37 000	R39 000	R43 000	R39 500
The Farmhouse (6 adults and 2 children) Inclusive of a private butler, private chef and one private game drive vehicle	1	per night	R240 000	R252 000	R276 000	R255 000
Additional person sharing (Excluding Luxury & Luxury Farm Suites)		per person sharing	R13 800	R14 500	R16 000	R14 900
Guide's Room		per person sharing	R7 200	R7 200	R7 900	R7 700

WATERSIDE

Luxury Suite	4	per person sharing	R37 000	R39 000	R43 000	R39 500
Baobab Suite (4 guests) Inclusive of one private game drive vehicle	1	per night	R144 000	R150 500	R164 000	R152 500
Waterside House (8 guests)	1	per night	R192 500	R203 000	R223 500	R205 500
Aloe Suite	2	per person sharing	R21 900	R23 200	R25 500	R23 700
Guide's Room		per person sharing	R7 200	R7 200	R7 900	R7 700

These rates exclude a Conservation and Community levy of R 300 nett per person, per day

The above are RACK rates and subject to change without prior notice
Single rates are available in a Luxury Suite at 75% of the double occupancy rate per night

Rates are per night and inclusive of:

- Accommodation
- All meals and snacks
- Wireless Internet
- Full mini-bar
- South African premium wines & beverages (excludes French Champagne)
- Transfers to & from Jackalberry Airstrip
- All coffees & speciality teas
- Laundry service
- 2 Game drives daily & bush walks

Rates exclude:

- Conservation and Community Levy
- Spa Treatments
- Transfers to & from the reserve
- Private Game Drive Vehicle
- Boutique purchases
- Telephone calls
- Kosher meals
- Photographic equipment

PRIVATE GAME DRIVES:

Private drives are charged at R 18,000 per day (Nett Rate) and needs to be booked for the duration of the stay.
Private game drives are subject to occupancy levels at the lodge and will only be confirmed approximately 2 weeks prior to arrival.
All guests travelling with private guides who will be on safari with them are obliged to book private game drives.



THE ROYAL PORTFOLIO

TERMS & CONDITIONS

Bookings travelling from 01 March 2023 to 20 December 2023 and from 06 January to 29 February 2024

- A 25% deposit is payable within fourteen (14) days of confirmation.
- The balance is due 60 days prior to arrival.

Please note that a change of date, a change of name or a reduction in the number of rooms or nights of a confirmed reservation constitutes a cancellation and cancellation fees apply.

Bookings will be confirmed based on the deposit received. Should we not receive a deposit the booking may be released at any stage.

Cancellation fees:

- 5% administration fee based on the full value of the accommodation if cancelled more than 120 days
- 25 % of accommodation value if cancelled between 120 and 60 days prior to arrival
- 100 % of accommodation value if cancelled less than 60 days prior to arrival
- 100 % of accommodation value and pre-booked transfers for any 'no shows'
- The Conservation and Community levies are refundable on cancelled reservations.

Peak Season (20 December 2023 to 05 January 2024)

- A 25% non-refundable and non-transferable deposit is payable within seven (7) days of confirmation.
- The balance is due 90 days prior to arrival for all bookings. If full payment is not received by the due date, the booking will be cancelled, and the deposit forfeited.

Group Bookings Deposit and Cancellation policy to be confirmed upon enquiry

Payment Options

- Payment for accommodation can be made either via a direct wire transfer or Electronic Funds Transfer (EFT).
- There is a 2% admin fee on all credit card transactions for accommodation charges.
- Payments must be made in South African Rand (ZAR) via wire transfer or EFT, NETT of bank charges (bank charges to be paid by the payor).

Should The Royal Portfolio receive a secondary enquiry against provisional/unconfirmed bookings, we will endeavour to make contact with you. A response within 24 hours will be required failing which the rooms will be automatically released. If a response is received the initial enquiry will have seven (7) days to confirm or release.

Travel Insurance

The guest is obliged to ensure that he/she has taken out adequate travel insurance to cover the financial implications of The Royal Portfolio Cancellation Terms & Conditions. The Guest will bear the sole & absolute responsibility in this regard.

Minimum Stay

Please note that during peak and or festive seasons we operate a dynamic minimum night stay policy whereby we will seek to accommodate any length of stay provided that the booking does not create an unsellable night.

Child Policy

We accept children over 10 years old at all our properties.

Children under the age of 10 are welcome at:

- The Silo Hotel
- Royal Malewane: Royal Suites, Africa House , The Farmhouse, Baobab Suite & Waterside House
- La Residence: Vineyard Suites

Please note there may be a surcharge when booking a triple room with a child in it. Please refer to your reservations consultant for more details.

If travelling with minors, please ensure that you are familiar with the new South African Child Visa requirements. If you're uncertain, we recommend you check with the Department of Home Affairs or contact your nearest embassy / consulate or seek legal advice before travelling.

Check-In / Check-Out Time

Check-in time is 14h00. Every effort will be made to ensure your room is available upon arrival, however should you wish to guarantee an early arrival, you would be required to book for an additional night prior to your scheduled arrival.

Check-out time is 11h00. A late check-out is subject to availability and can only be confirmed on-site on the day of departure. Should you wish to guarantee a late check-out, you would be required to book an additional night.

General

By agreeing to the rates provided you confirm that:

- 1) You have read and applied your mind to the Royal Portfolio terms and conditions.
- 2) Your attention has been drawn to all clauses, especially to the ones relating to our sole and absolute responsibility for ensuring all guests are aware of The Royal Portfolio's terms and conditions and the clauses relating to The Royal Portfolio's exclusion of liability and indemnity.
- 3) You accordingly agree to be bound by the terms and conditions and do so without any undue influence and acknowledge that the terms and conditions form an essential part of the contract between The Royal Portfolio and yourselves.

Please note that rates are subject to change without prior notice.

Disclaimer & Indemnity

The contracting person/company bears the sole and absolute responsibility for ensuring that they/their clients are aware of The Royal Portfolio's exclusion of liability and indemnity and that all clients have the necessary travel documentation and comprehensive travel insurance (including medical and emergency travel expenses). The Royal Portfolio cannot be held responsible for any amendment to scheduled air timetables or discontinued flights and all or any additional costs incurred related thereto. These terms are valid for any bookings made with The Royal Portfolio and is subject to variation or termination in writing by The Royal Portfolio.

All persons entering these premises and/or using any facilities and/or participating in activities on the premises of The Royal Portfolio do so entirely at their own risk. The Royal Portfolio, its officers, employees, agents, representatives, subsidiaries, affiliates, controlling or holding companies and insurers, past and present will not be liable or responsible for any personal injury, harm, death, loss of support or any other damages of any nature whatsoever, whether arising from negligence or any other cause whatsoever.

Without derogating from the generality of the a foregoing, parents and guardians who enter these premises do so on the basis that they assist any child accompanying them, in contracting as aforesaid and, undertake to indemnify, hold harmless and absolve The Royal Portfolio from any and all claims whatsoever that may arise in connection with any personal injury, harm, death, loss of support or damages of any nature whatsoever, whether arising from negligence or any other cause whatsoever, suffered by any such child.

We look forward to hosting your clients at The Royal Portfolio hotels and we will endeavour to give your guests a complete experience and a perfect stay.

For further assistance please contact Central Reservations at:

Tel: +27 (0) 21 671 5502

email: reservations@trp.travel